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GB IE NI MT CY

GATEWAY

Operation and safety notes

GATEWAY

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Warnings and symbols used

The following warnings are used in the instruction manual, quick start guide, safety instructions and on the packaging:

	<p>Observe the warnings and safety instructions!</p>		<p>NOTE: This symbol in combination with "Note" provides additional useful information.</p>
	<p>DANGER! This symbol in combination with the signal word "Danger" marks a high-risk hazard that if not prevented could result in death or serious injury.</p>		<p>This symbol means that the operating instructions must be observed before using the product.</p>
	<p>DANGER! This symbol in combination with the signal word "Danger" marks a high-risk hazard that if not prevented could result in death or serious injury.</p>		<p>Use the product in dry indoor spaces only.</p>
	<p>CAUTION! This symbol in combination with the signal word "Caution" marks a low-risk hazard that if not prevented could result in minor or moderate injury.</p>		<p>Protection class II: The power adaptor has a double insulation.</p>
			<p>Direct current / voltage</p>
	<p>ATTENTION! This symbol with the signal word "Attention" indicates a possible property damage.</p>		<p>Alternating current / voltage</p>
			<p>Zigbee 3.0 wireless technology</p>

● Introduction

We congratulate you on the purchase of your new product. You have chosen a high quality product. The instructions for use are part of the product. They contain important information concerning safety, use and disposal.

Before using the product, please familiarise yourself with all of the safety information and instructions for use. Only use the product as described and for the specified applications. If you pass the product on to anyone else, please ensure that you also pass on all the documentation with it.

● Intended use

This Gateway (hereinafter called "product") is an Information Technology device.

This product serves as a hub for communication between your mobile device and other **smart Home** devices.

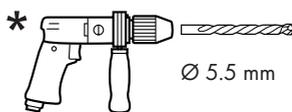
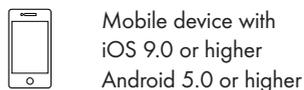
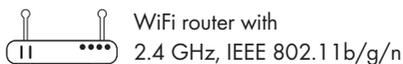
This product is intended for private use only. Any industrial, commercial use or operation in tropical climates is not intended.

Any other use is considered improper. Any claims resulting from improper use or due to unauthorised modification of the product will be considered unwarranted. Any such use is at your own risk.

● Scope of delivery

- 1x Gateway
- 1x USB power adaptor
- 1x USB cable
- 1x Network cable
- 1x Mounting template
- 2x Dowel
- 2x Screw
- 1x Metal pin
- 1x Quick start guide

● You will need



* (for optional wall mounting)



Safety notices

BEFORE USING THE PRODUCT, PLEASE FAMILIARISE YOURSELF WITH ALL OF THE SAFETY INSTRUCTIONS AND INSTRUCTIONS FOR USE! WHEN PASSING THIS PRODUCT ON TO OTHERS, PLEASE ALSO INCLUDE ALL THE DOCUMENTS!

Children and persons with disabilities

WARNING! DANGER TO LIFE AND RISK OF ACCIDENT FOR INFANTS AND CHILDREN!

DANGER! Risk of suffocation!

- Never leave children unsupervised with the packaging material.
The packaging material poses a suffocation hazard.
Children frequently underestimate the dangers. The packaging material is not a toy.
- This product can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction concerning use of the product in a safe way and understand the hazards involved. Children shall not play with the product. Cleaning and user maintenance shall not be made by children without supervision.

Electrical safety

WARNING! Risk of electric shock!

- The product must be checked for damage before use. A defective or damaged product must not be put into operation.
Do not use the product if it has been dropped.

Disconnect the power adaptor from the power supply and contact your retailer (see "Service") if it is damaged.

- This product does not contain any parts which can be serviced by the user.
- Do not attempt to repair the product yourself. In case of malfunction, repairs are to be conducted by qualified personnel only.
- Do not open the power adaptor casing under any circumstances. Do not insert any objects into the inside of the casing.
- Only use this product with the supplied power adaptor.
- Before connecting the power adaptor to the power supply, check that the voltage and current rating corresponds with the power supply details shown on the power adaptor rating label.
- To avoid damaging the cord, do not squeeze, bend or chafe it on sharp edges. Keep the cord away from hot surfaces and open flames as well.
- Lay out cords in such a way that no unintentional pulling or tripping over is possible.
Keep the power adaptor and its cord out of reach of children.
- Disconnect the power adaptor from the power supply when not in use and before cleaning.
- During cleaning or operation, do not immerse the electrical parts of the Gateway and the power adaptor in water or other liquids. Never hold the Gateway and the power adaptor under running water.
- If smoke or unusual sounds are observed, immediately unplug the power adaptor from the power supply. Have the product and the power adaptor checked by a specialist before using it again.
- Never touch the power adaptor with wet hands.
- The product and the power adaptor shall not be exposed to dripping or splashing water.

- Power adaptor and Gateway shall not be covered.

⚠ ATTENTION! Risk of property damage!

- When disconnecting the power adaptor from the mains, pull the power supply and not the cord.
- The power adaptor consumes a small amount of energy as long as it is connected to a socket-outlet. In order to switch off the power adaptor completely, it must be disconnected from the socket-outlet.
- The socket-outlet must remain freely accessible at all times.

Installation location and operating environment

⚠ ATTENTION! Risk of property damage!

- Do not place burning candles or other open fire on or next to the product.
- Sudden temperature changes may cause condensation inside the product. In this case, allow the product to acclimate for some time before using it again to prevent short circuits!
- Do not operate the product near heat sources, e.g. radiators or other devices emitting heat!
- The Gateway must not be operated near sources of high-frequency or magnetic interference.
- Do not expose the product to direct sunlight.
- Observe the operating temperature and operating humidity (see "Technical data").

Wireless data transmission

⚠ WARNING – Radio interference

- Switch the product off on airplanes, in hospitals, service rooms, or near medical electronic systems.

The wireless signals transmitted could impact the functionality of sensitive electronics.

- Keep the product at least 20 cm from pacemakers or implantable cardioverter defibrillators, as the electromagnetic radiation may impair the functionality of pacemakers. The radio waves transmitted could cause interference in hearing aids.
- Do not place the product near flammable gasses or potentially explosives areas (e.g. paint shops) with the wireless components on, as the radio waves emitted can cause explosions and fire. The range of the radio waves varies by environmental conditions.
- In the event of wireless data transmission, unauthorised third parties receiving the data cannot be excluded.

Operating system updates

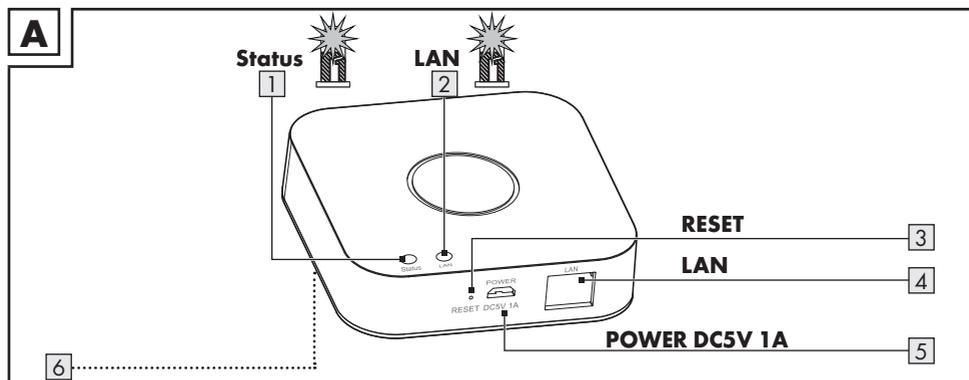
- In order to keep the product up to date, it is necessary that you always keep the operating system of your smartphone and/or tablet PC up to date.
Update the operating system regularly.

Storage

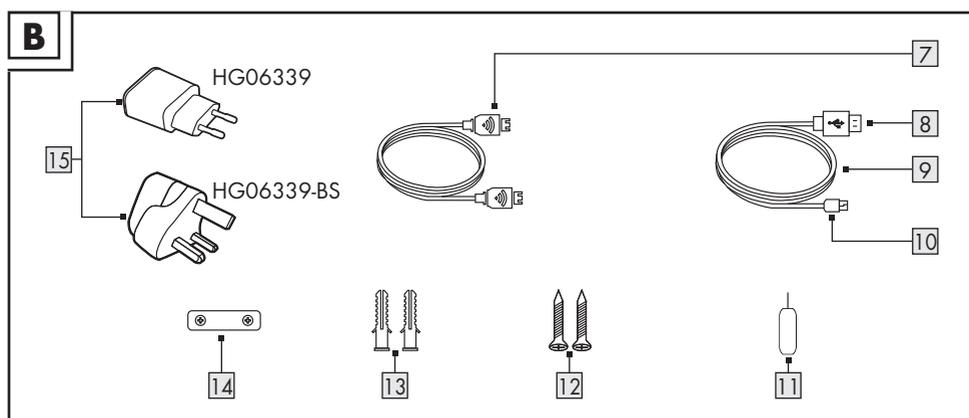
⚠ ATTENTION!

- Disconnect the USB power adaptor **15** from the power supply if the product is not going to be used for a longer period of time.
- When not in use, store the product in its original packaging.
- Store the product in a dry, secure location away from children.

● Description of parts



- | | |
|---|--|
| <ul style="list-style-type: none"> 1 LED Status 2 LED LAN 3 RESET button (reset and pairing) 4 LAN port (RJ45 Ethernet) | <ul style="list-style-type: none"> 5 Micro USB port POWER DC5V 1A 6 Wall mounting hole (back side, not illustrated) |
|---|--|



- | | |
|--|--|
| <ul style="list-style-type: none"> 7 Network cable 8 USB type A plug 9 USB cable 10 Micro USB plug 11 Metal pin 12 Screw (x2) 13 Dowel (x2) | <ul style="list-style-type: none"> 14 Mounting template 15 USB power adaptor <p>Not illustrated:</p> <ul style="list-style-type: none"> 16 Quick start guide 17 Safety instructions |
|--|--|

● Technical data

Gateway

USB input voltage/current	5 V $\overline{=}$, 1 A
Frequency band	2.4 to 2.485 GHz
Max. transmitted power	13 dBm
Communication protocol	ZigBee 3.0
Reception range/angle	approx. 70 m/360° (free area)
Operating temperature	+5 to +35 °C
Operating humidity	10 to 70 %
Storage temperature	0 to +45 °C
Measurements	approx. 89 x 89 x 23.5 mm
Weight	approx. 78 g
Supported operating systems	iOS 9.0 or higher Android 5.0 or higher

USB power adaptor

Importer	OWIM GmbH & Co. KG District court Stuttgart: HRA 721742 Stiftsbergstraße 1 74167 Neckarsulm GERMANY
Manufacturer	Dongguan Guanjin Electronics Technology Co., Ltd.
Model identifier	EU version: K05S050100G UK version: K05S050100B
Input voltage	100–240 V~
Input AC frequency	50/60 Hz
Input current	0.2 A
Output voltage	5.0 V $\overline{=}$
Output current	1.0 A
Output power	5.0 W

● **Trademark notices**

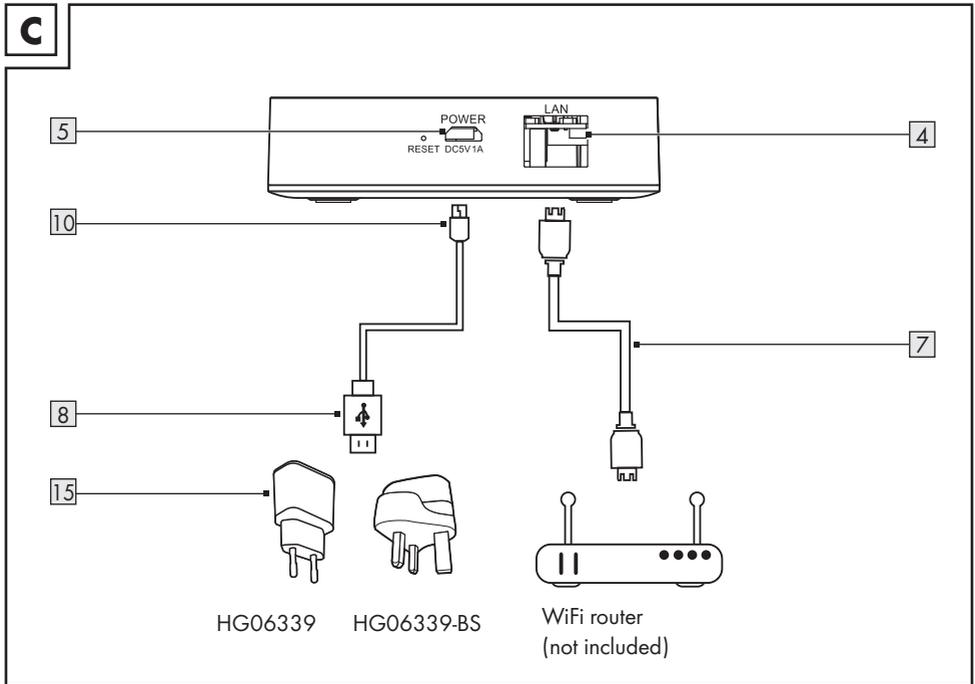
- iOS and Apple are registered trademarks of Apple Inc. in the USA and other countries. App Store is a registered trademark of Apple Inc.
 - Android, Gmail, Google Play and Google Assistant* are registered trademarks of Google Inc.
 - Zigbee is a registered trademark of The Zigbee Alliance.
 - The SilverCrest trademark and trade name is the property of their respective owners.
 - Any other names and products may be trademarks or registered trademarks of their respective owners.
- * Google Assistant is not available in certain languages and countries.

● **Before first use**

- Remove the packaging material. Check if all parts are complete.

● Connecting the product

Fig. C:



1. Connect **LAN** port **4** to WiFi router (not included) via network cable **7**.
2. Connect Micro USB plug **10** to Micro USB port **5**.
3. Connect USB type A plug **8** to USB power adaptor **15**.
4. Connect USB power adaptor **15** to socket-outlet.
5. LED **LAN** **2** lights up.



The **Lidl Home** app is required to control and set up the product (see "Installing the app").

- i Important:** Your mobile device needs to be connected to the WiFi router's wireless network to perform the installation.

● **Installing the app**

- ① Download and install the **Lidl Home** app from the Apple App Store or Google Play Store.
- ① **Lidl Home** is available in multiple languages. The language is automatically adjusted to the language settings of your mobile device. English is used if your language is not available.
- ① All screenshots are from iOS 13.3/Android 9 app versions. Older versions may have functional limitations.
 - The Android version of the app follows the same principles as the iOS version; you might encounter discrepancies between the two platforms, such as slightly different on-screen commands or icons.
- ① Heed the notifications in the app when installing and pairing the product.
 - Updating the firmware might result in changes to the app's functionality.
 - An updated instruction manual can be found here:

🔑 **Me** tab:

Tap **User Manual**.

1. Open **Lidl Home**.
2. **Lidl Home** may ask for permission to send notifications.
 - ①: Optional, depending on the mobile device settings.
3. **Register**
4. Agree to privacy policy.

Register

United Kingdom >

Email

I Agree [Service Agreement](#) and [Privacy Policy](#)

GET VERIFICATION CODE

(iOS + Android)

5. **Register**:
 - If the preselected country does not match your residence, tap ▶. A list of countries will be displayed. Scroll down the list and tap the name of the country you reside in. To reach the entry faster, type the name of your country in the search box or tap on the initial letter on the right side of the screen.
 - Enter email address.
 - Agree to service agreement and privacy policy (tap small box ☑).
- ① The app and the product can only be used if you have fully understood the service agreement and the privacy policy and give your consent.
 - Tap **Get Verification Code**. You will then receive an email with a verification code.
6. Enter email verification code.

7. To secure your privacy, it is necessary to set a password. Your password must meet the following requirements:
 - 10 to 20 characters
 - min. 1 upper-case letter
 - min. 1 lower-case letter
 - min. 1 digit
 - min. 1 special characterKeep the password in a safe place in case you need it in the future.
8. **Done**
9. **Lidl Home** may ask for permission to access the location when using the app.
- ① Optional, depending on the mobile device settings. Permission is required to display weather information in the app.
10. Installation complete.

① Having problems with the installation?

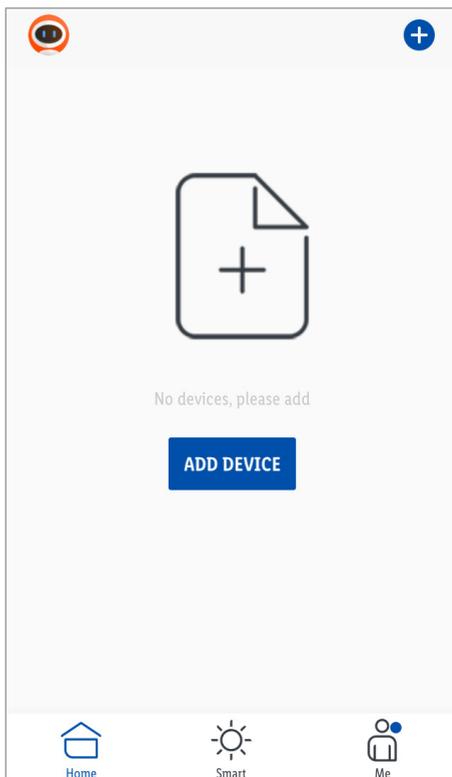
Various issues may cause the installation to fail, for example:

- Settings of the mobile device
- Functional limitations of older app versions

Consult the "Troubleshooting" section.

● Pairing product and mobile device

1. Open **Lidl Home**.

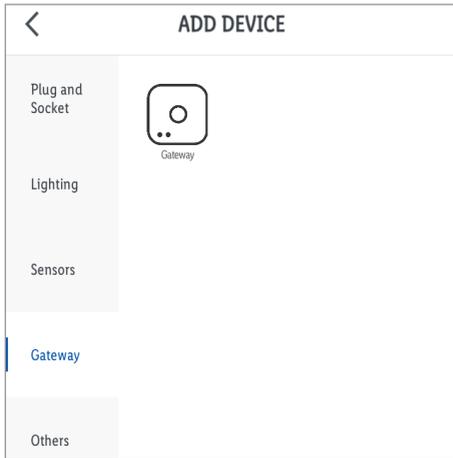


(iOS + Android)

2. **Home** tab:

Select:

- **Add Device**
- or
- **+** (add further devices)



(iOS)

3. Select category: **Gateway**.

4. Select:

- iOS:

Gateway

- Android:

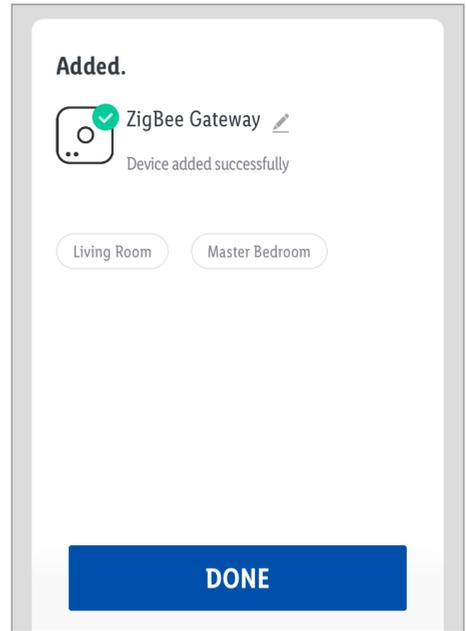
Gateway

Keep your mobile device close to the Gateway while pairing.

5. Check if LEDs **Status** **1** and **LAN** **2** light up.

6. Follow the App instructions.

7. Establishing connection.



(iOS)

8. Optional: Tap  and rename the product.

9. **Done**.

Pairing completed.

Renaming product and setting location



(iOS + Android)

1. Tap .

Tap **ZigBee Gateway**.

Icon	>
Name	Gateway >
Location	>

(iOS + Android)

2. Rename the product and set its location.
3. **Save**.

Pairing completed.

After pairing (iOS/Android)

- Additional **smart Home** devices can be added (see operating instructions of the **smart Home** device that you would like to install).

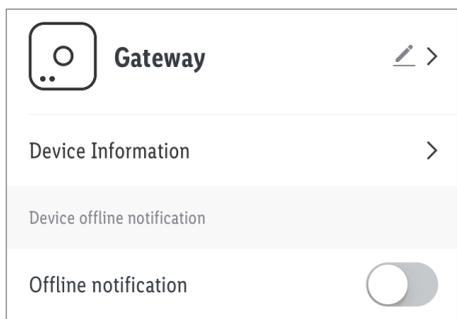
● Unpairing product from mobile device

1. Open **Lidl Home**.
2.  **Home** tab:
Tap **ZigBee Gateway** (or previously selected device name).
3. Tap  (top right).
4. Tap **Remove Device**
Select:
 - **Disconnect**
 - **Disconnect and wipe data** (→ "Additional functions").
5. **Confirm**

● **Additional functions**

● **Optional settings**

1.  **Home** tab:
Tap **ZigBee Gateway**.
2. Tap  (top right).



(iOS)

3. Tap  **>**.
Select:
 - **Icon** :
 - * **Take Photo**
 - or
 - * **Select from Album**
 - **Name** :
Rename product.
 - **Location** :
 - ** Assign a room to the product.
 - *  Access to the mobile devices' camera and photo library is required.
 - **  To assign a room to the product, you first need to add rooms (→ "General", **Home Management**).

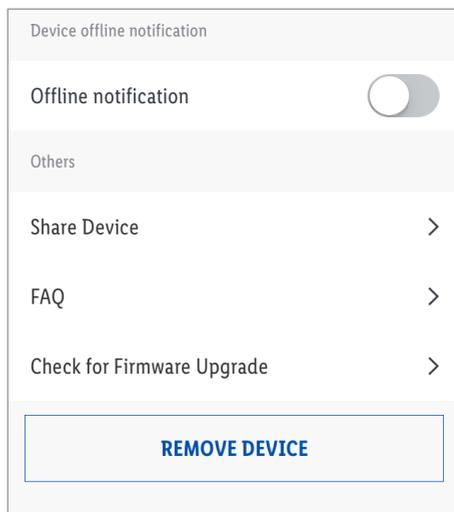
4. **Device Information** :

Virtual ID, IP address, MAC address and product's time zone are displayed.

5. **Offline Notification** :

A notification is sent when the product is offline for more than 30 minutes.

- Offline notification on:
Tap .
- Offline notification off:
Tap .



(iOS)

6. **Share Device** :

Share access to the product with other family members.

-  To use this function, you first need to create a user group (family) (→ "General", **Home Management**).

7. **FAQ** :

Check FAQ related to the product.

8. **Check for Firmware Upgrade** :

Display the WiFi and ZigBee modules' firmware version and check for firmware upgrade.

9. **Remove Device** :

Select:

- **Disconnect**

Remove product from the app. Data remaining the product's memory.

This operation only resets the product to offline mode and starts the pairing mode.

If you want to remove all data of the product and the cloud, read the following point.

- **Disconnect and wipe data**

Reset to factory settings.

This function deletes all data from the product and in the cloud.

i Use this function if you pass on, dispose of or return the product to the manufacturer.

Make sure that all data on the product and in the cloud has been deleted. Follow the instructions in the app.

or

- **Cancel**

Cancel removing the product.

● **General**

■ **Smart** tab:

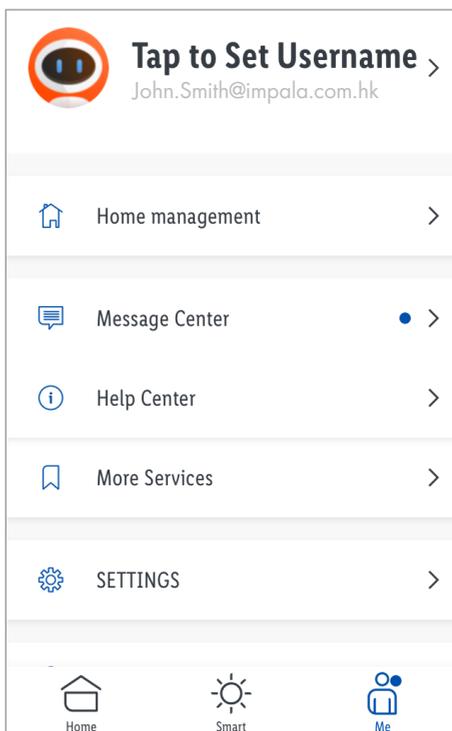
Tap-to-Run tab:

The product offers the possibility to control several **smart Home** devices with one click or with a smart speaker via voice command.

Automation tab:

Set your **smart Home** devices to perform certain actions at certain times of day under certain conditions.

■ **Me** tab:



(iOS)

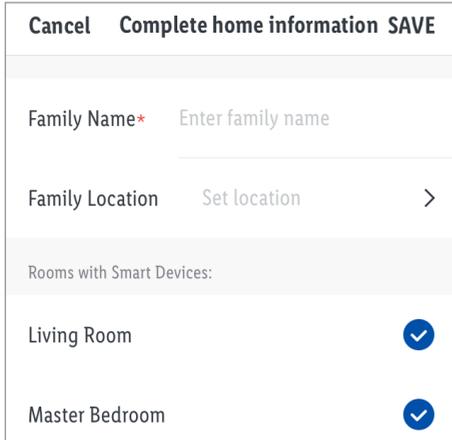
Tap the top of the screen to select a new profile picture and user name, to manage your user account and to select the temperature unit/time zone.

❗ A blue dot in the app indicates new notifications.

■  **Me** tab:

Home Management :

❗ Create a user group.



(iOS)

1. Enter family name (or user group name).

2. Set location and tap **OK**.

❗ Optional. Location is required to display weather information in the app.

❗ The location is determined automatically. If the location cannot be determined, you can roughly determine it by moving the map so that your place of residence is displayed in the centre.

3. Select rooms with **smart Home** devices.

 = selected rooms.

Add additional rooms at bottom of list.

4. **Save**

5. Select:

– **View Family**

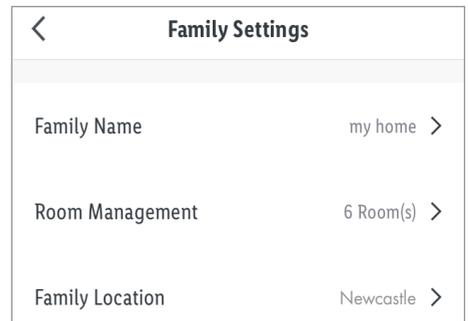
– **Done**

6. After creating the family in the app, tap **Home Management** again.



(iOS)

7. Tap family name.

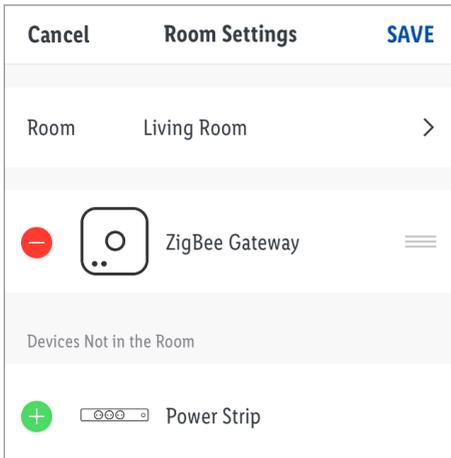


(iOS)

Change the name and location of the family, if desired.

Room Management : Assign your **smart Home** devices to other rooms or delete rooms from the list, if desired.

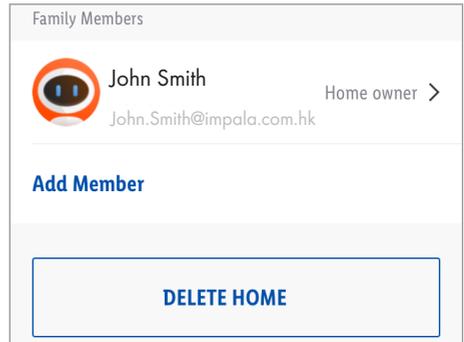
- Tap room name.



(iOS)

- **smart Home** devices that have already been assigned to the room are shown in the upper area.
- **smart Home** devices that have not been assigned to the selected room are shown in the lower area.
- Remove device from room:
Tap **-** and then **Delete** .
- Assign device to room:
Tap **+**.
- Change displayed sequence:
Tap **≡** and at the same time drag the device to the desired position in the list.
- Tap **Save** .
- **Add Room** :
Enter room name and then tap **Save** .

- Delete rooms from list:
Tap **↕** (top right).
Tap **-** and then **Delete** .
Tap **Done** .



(iOS)

Add member : Enter name, country/region, email address and assign a family role (administrator or common member) and then tap **Save** .

- ❗ The new member must have registered with **Lidl Home** before.

Tap a family member to change name, to grant/revoke administrator rights or to remove this member from the user group.

Delete Home : Delete home from app.

Add Family : Create additional families in the app.

-  **Me** tab:

Message Center:



(iOS)

-  tab:

Notification if one of your **smart Home** devices has triggered an alarm (e.g. motion sensor has been triggered).

-  tab:

Notifications about family members' activities.

-  tab:

General messages, e.g. if a mobile device logs in to your user account.

-  tab:

Enable/disable all notifications or single notification types.

Define time segments in which you do not want to receive alarms.

-  **Me** tab:

Help Center:

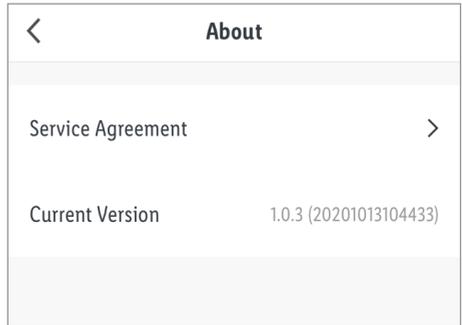
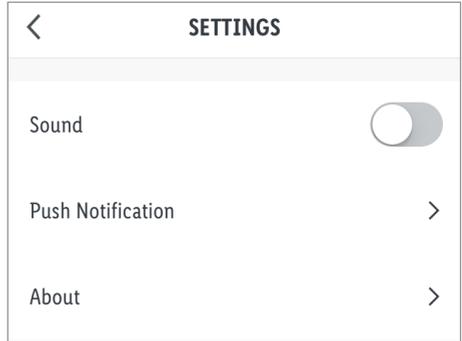
FAQ (Frequently Asked Questions).

All tab:

Specific troubleshooting tips for individual **smart Home** devices.

-  **Me** tab:

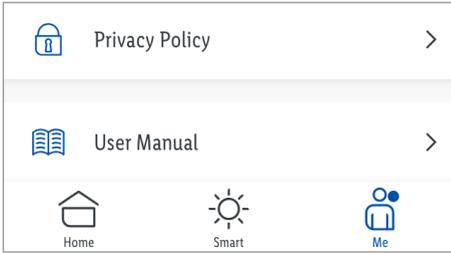
Settings:



(iOS)

Activate/deactivate tones and notifications, retrieve software information, start a network diagnosis, clear the cache and log out of the app.

■ **Me** tab:



(iOS)

Privacy Policy :

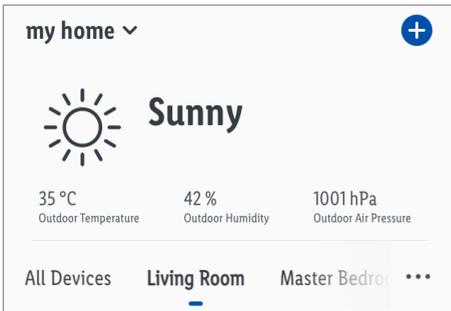
Our complete privacy policy is available here.

■ **Me** tab:

User Manual :

■ **Home** tab:

After you have created a family (user group), the following information appears:



(iOS + Android)

Tap on the weather icon to display more weather data. If desired, change temperature, barometric pressure and wind speed units.

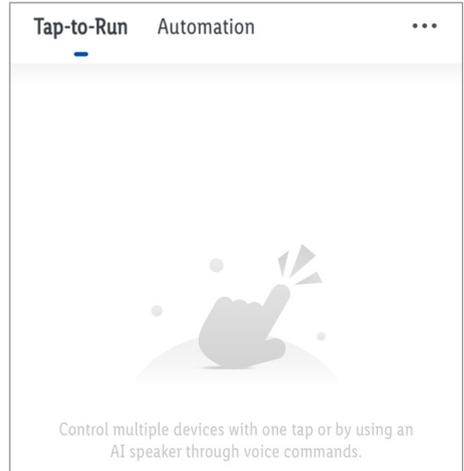


- Select list view or grid view.
- Change displayed sequence of **smart Home** devices.
- Manage rooms.

● **Tap-to-Run / Automation**

The app offers the possibility to integrate the product together with other **smart Home** devices in user-defined scenarios and automatic actions.

☀ **Smart** tab:



(iOS)

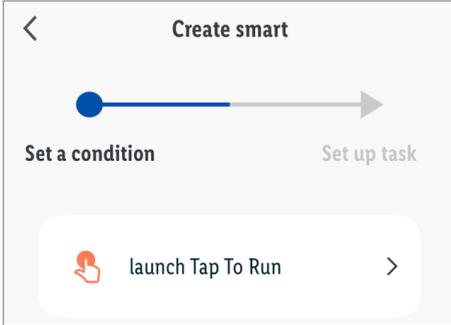
● Tap-to-Run

- ① Control several **smart Home** devices with one click or with a smart speaker via voice command.

Settings

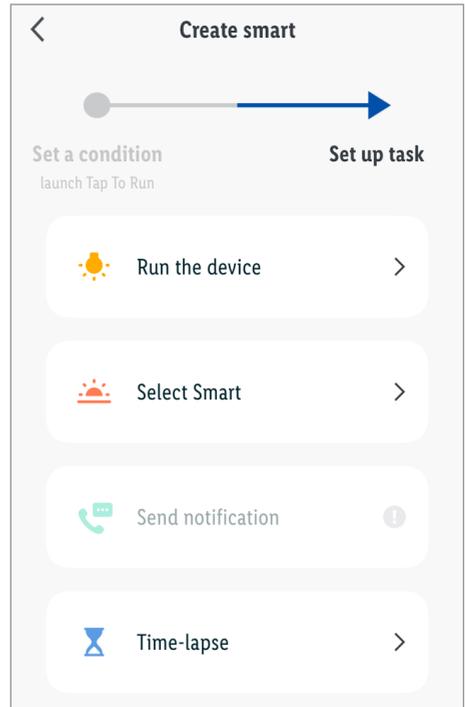
- **Tap-to-Run** tab:

1. Tap **+**.



(iOS)

2. Tap **Launch Tap To Run**.



(iOS)

- ① Set a delay before you set the device function(s). The delay must not be the last entry in the task list. If the device functions are supposed to be executed immediately after clicking, skip the menu item **Time-lapse**.

Time-lapse :

- Optional. Set hours, minutes, and seconds to execute the selected functions delayed after clicking.
- **Next**
- **Task** **+**

Run the device :

- Select **smart Home** device.
- Select and set function.
- **Save**
- **Next**
- **Task** +
- Select further devices and set their functions.

Select Smart :

- **Enable or Disable Automation** :
Select automatic action (only available, if an automatic action was previously created, see "Automation").

3. Tap **Name** .

- Optional. Edit name (e.g. Lamps & Sockets ON).
- **Save**

4. Tap **Style** .

- Optional. Select colour, icon, and image.

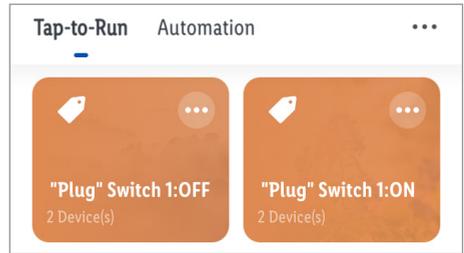
5. **Show on Home Page** :

- : Scenario will be displayed under the **Home** tab.
- : Scenario will not be displayed under the **Home** tab.
- **Save**

Execute

-  **Smart** tab:

Tap-to-Run tab:

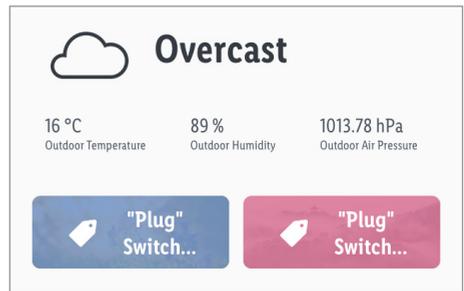


(iOS)

1. Tap scenario.

2. **OK**

-  **Home** tab:



(iOS)

1. Tap scenario.

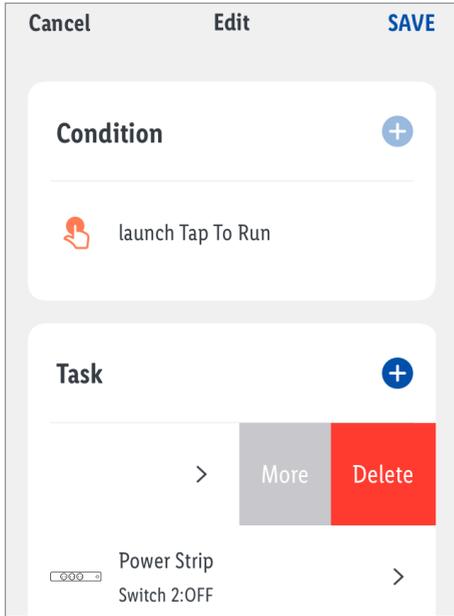
2. **OK**

Edit/Delete

-  **Smart** tab:

Tap-to-Run tab:

1. Tap **...** on the scenario button.
2. **Edit**: Tap task, name, or style and make changes.



(iOS)

3. Change displayed sequence:
 - Swipe task to the left.
 - **More**
 - Tap **≡**. At the same time drag the task to the desired position in the list.
 - **Done**
 - **Save**

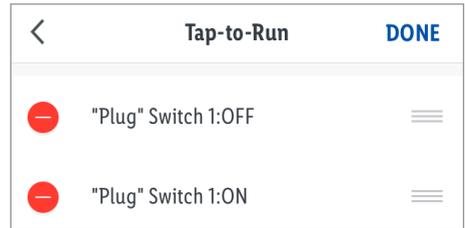
4. Delete single task:
 - Swipe task to the left.
 - **Delete**
 - **Save**
5. Delete complete scenario:
 - **Delete**
(bottom of the screen)
 - **OK**

Scenario management

-  **Smart** tab:

Tap-to-Run tab:

1. Tap **...** (below **+**).
2. Tap **≡** **Manage**.



(iOS)

3. Change displayed sequence:

Tap **≡** and at the same time drag the scenario to the desired position in the list.
4. Delete scenario:
 - Tap **⊖** and then **Delete**.
 - **OK**
 - **Done**

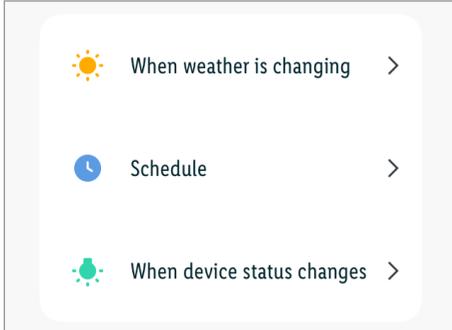
● Automation

- ① Let your **smart Home** devices perform certain actions at certain times of day under certain conditions.

Settings

- **Automation** tab:

1. Tap .



(iOS)

- ① Set conditions before you set the actions (tasks) the device is supposed to execute.

Conditions can only be added afterwards, if a condition has already been set before.

If you do not set any condition, but tap **Launch Tap to Run** instead, the action (task) will be saved as a scenario under the **Tap-to-Run** tab. In such case, the action (task) can only be activated manually by clicking (see "Tap-to-Run").

2. Add conditions

When weather change

- **Temperature**

Optional: Select location.

Select:

 (smaller than)

 (equals)

 (bigger than)

Set temperature.

Next

- **Humidity**

Optional: Select location.

Select:

Dry

(0 to 40 %)

Comfortable

(40 to 70 %)

Moist

(70 to 100 %)

Next

- **Weather**

Optional: Select location.

Select:

Sunny

Cloudy

Rainy

Snowy

Haze

Next

- **Sunset/Sunrise**

Optional: Select location.

Select:

Sunrise

Sunset

Next

- **Wind Speed**

Optional: Select location.

Select:

< (smaller than)

= (equals)

> (bigger than)

Set wind speed.

Next

- **Schedule**

- **Repeat :**

Select weekday(s).

- <

- Set execution time.

- **Next**

When device status changes

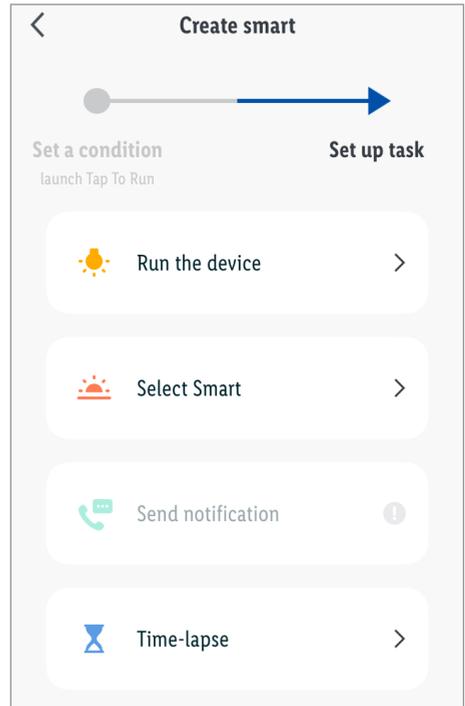
- Select **smart Home** device.

- Select function.

3. Add action (task)

- ① Set a delay before you set the device function(s). The delay must not be the last entry in the task list. If the device functions are supposed to be executed immediately after the conditions are met, skip the menu item

Time-lapse.



(iOS)

Time-lapse :

- Optional. Set hours, minutes, and seconds to execute the selected functions delayed after the conditions are met.

Next

Run the device :

- Select **smart Home** device.
- Select and set function.

Save

Next

Select Smart :

- **Execute Scenario :**

Select scenario (only available, if a scenario was previously created, see "Tap-to-Run").

Next

- **Enable or Disable Automation** :
Select automatic action (only available, if another automatic action was previously created).

Next

Send notification :

- Select notification method.

Next

4. Add conditions or tasks:

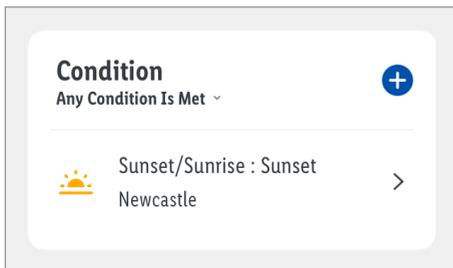
Condition +

- see "Add conditions"

Task +

- see "Add action (task)"

5. Select condition type under **Condition** :



(iOS)

- **All Conditions Are Met**
- **Any Condition Is Met**

6. Tap **Name** .

- Optional. Edit name.

- **Save**

7. Tap **Style** .

- Optional. Select colour and image.

8. Tap **Effective Period** .

- Select city.

- **OK**

- Select:

All-day

Daytime

Night

Custom

(set start and end and confirm with **OK**)

- **Repeat** :

Select weekday(s).

- **<**

- **Next**

9. **Save**

10. Select whether the automatic action just created should be activated directly or should remain deactivated for the time being.

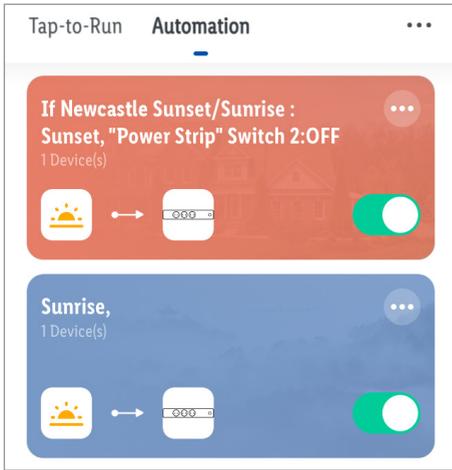
- Activated: **Yes**

- Deactivated: **No**

Activate/Deactivate

■ ☀️ **Smart** tab:

Automation tab:



(iOS)

🟢: activated

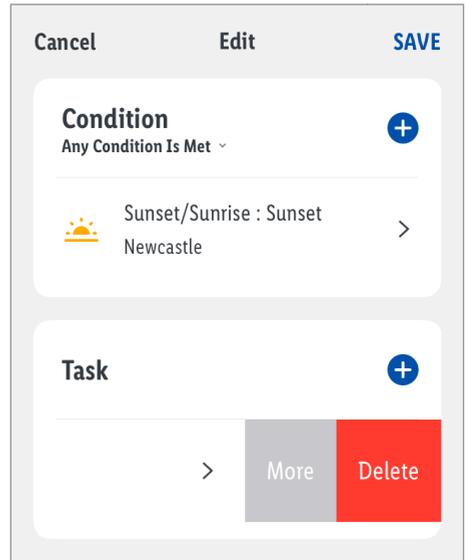
🔴: deactivated

Edit/Delete

■ ☀️ **Smart** tab:

Automation tab:

1. Tap **...** on the automation button.
2. Edit: Tap condition, task, name, style, or effective period and make changes.



(iOS)

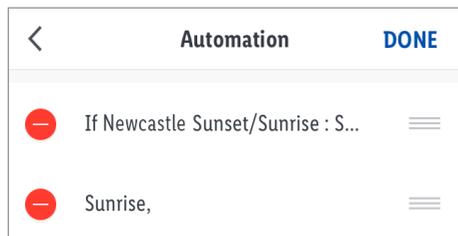
3. Delete single condition or task:
 - Swipe condition or task to the left.
 - **Delete**
 - **Save**
4. Change displayed sequence (tasks only):
 - Swipe task to the left.
 - **More**
 - Tap **☰** and at the same time drag the task to the desired position in the list.
 - **Done**
 - **Save**
5. Delete complete automatic action:
 - **Delete** (bottom of the screen)
 - **OK**

Automation management

■ ☀ **Smart** tab:

Automation tab:

1. Tap **...** (below **+**).
2. Tap **Manage**.



(iOS)

3. Change displayed sequence:
Tap **≡** and at the same time drag the automatic action to the desired position in the list.
4. Delete automatic action:
 - Tap **-** and then **Delete**.
 - **OK**
 - **Done**

● Resetting the product manually

Tool: 11

1. Press and hold **RESET** **3** for ≥ 5 s.
2. **Status** **1** lights up = Reset done.

ⓘ This function only resets the data which is stored in the local memory of the product. If you want to reset the cloud memory as well, perform a reset via the app (see "Additional functions", **Disconnect and wipe data**).

● LED signals

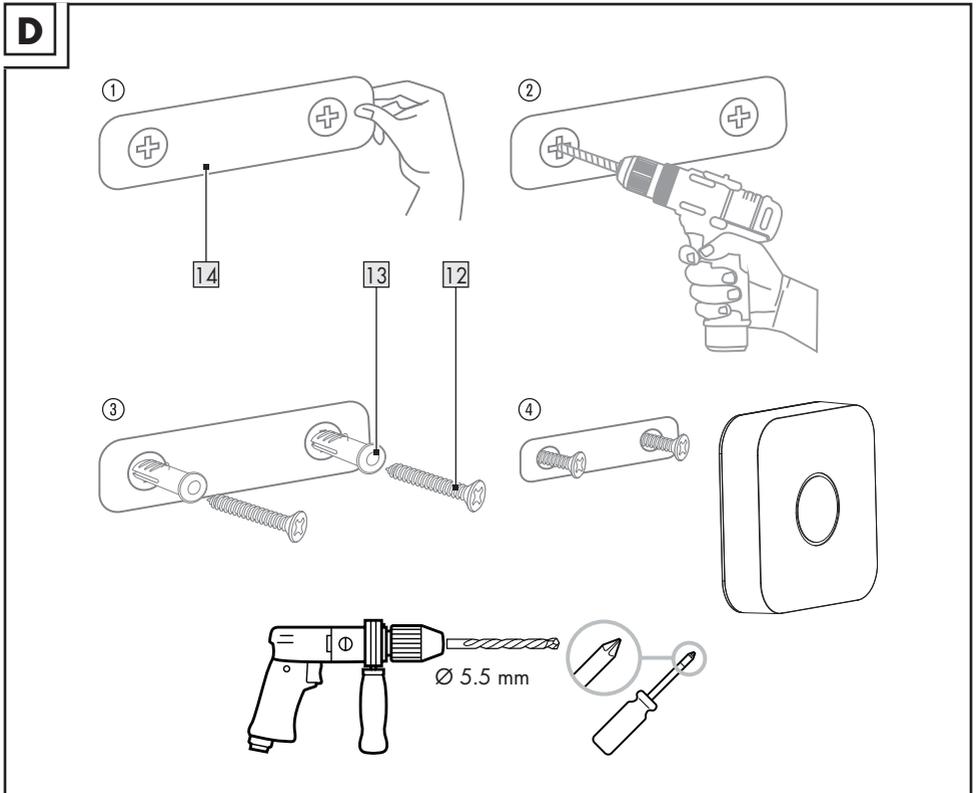
LED	Meaning
Status 1	 The product has not been activated yet.
	 The product has been successfully added to an app user account. The product is not supplied with power.
	 Reset successful.
LAN 2	 The product is ready for pairing after a reset.
	 The network cable 7 is connected.
	 The network cable 7 is not connected. The product is not supplied with power.
	 Data is being transferred.

Explanation of symbols

	LED off		LED on		LED flashing
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● Optional – Wall mounting

⚠ WARNING! Risk of electric shock! Do not drill into any pipes or mains cables beneath the mounting surface. Use a voltage/metal detector.



- Remove the protective foil from the adhesive tape on the back of the mounting template **14**.
- Stick the mounting template **14** to the desired position.
- Drill 2 holes on the marked positions.
- Insert the dowels **13** into the drill holes and turn in the screws **12**.
- Hang the Gateway on the screws.

● **Cleaning and care**

● **Cleaning**

⚠ WARNING! During cleaning or operation, do not immerse the electrical parts of the product and the USB power adaptor  in water or other liquids. Never hold the product and the USB power adaptor under running water.

- Before cleaning, disconnect the USB power adaptor  from the power supply.
- Clean the product and its accessories with a slightly moistened cloth.
- Do not allow any water or other liquids to enter the product's interior.
- Do not use abrasives, harsh cleaning solutions or hard brushes for cleaning.
- Let all parts dry afterwards.

● **Storage**

- Disconnect the USB power adaptor  from the power supply if the product is not going to be used for a longer period of time.
- When not in use, store the product in its original packaging.
- Store the product in a dry, secure location away from children.

● Troubleshooting

Problem	Cause	Solution
Gateway cannot be controlled.	No network connection.	<ul style="list-style-type: none"> →  Me tab → Help Center → Network Diagnosis → Start Diagnosis <p>or:</p> <p>Check network cable .</p>
	Mobile device and Gateway not in same WiFi network.	Move mobile device and Gateway in same WiFi network.
App functions not identical with this manual.	Older software versions may have functional limitations. Newer software versions may provide improvements.	<p>Visit the App's Help Centre:</p> <ul style="list-style-type: none"> →  Me tab → Help Center
Sub-device cannot be installed.	Sub-device is not automatically detected by the Gateway.	Read the operating instructions of the sub-device. Press  on the home screen and select the sub-device from the list (sub-device may have to be reset to factory settings beforehand).
	Software version of the mobile device lower than described here.	Install the sub-device using a mobile device with a newer software version.
Components of the mobile device cannot be controlled.	Access to components not allowed by the mobile device.	Allow Gateway in the mobile device settings to access microphone, camera and other services.
Firmware update fails.	Network overloaded.	<p>Restart firmware update.</p> <ul style="list-style-type: none">  Android only: Tap Check for Updates to keep app and firmware up to date.  If No Updates is shown, then app and firmware are up to date.

Problem	Cause	Solution
Sub-device cannot be controlled.	Distance between Gateway and sub-device too large. Walls or obstacles between Gateway and sub-device.	Re-position Gateway or sub-device. Trigger the sub-device.
	Battery/Batteries of the sub-device flat.	Replace battery/batteries.
	Sub-device not connected to the mains	Connect the sub-device to a socket-outlet.
	Device Offline : Sub-device switched off.	Switch on sub-device.

● Glossary

Ethernet	The most widely used local area network (LAN) access method. IEEE standard: 802.3
IoT	“Internet of Things” is a collective term for technologies that make it possible to network physical and virtual objects and make them work together through information and communication technologies.
LAN	Local area network
LED	Light Emitting Diode. A semiconductor device that emits light when voltage is applied.
RJ45	Registered Jack. RJ45 type connections are used in Ethernet devices.
Wi-Fi	A technology for wireless local area networking. IEEE standard: 802.11
ZigBee	The communication protocol ZigBee is intended for short-range, low-rate wireless data transfer applications (example: home automation). IEEE standard: 802.15.4

● Disposal

❗ Before passing on, disposing of or returning the product to the manufacturer, make sure that all data has been deleted from the product and the cloud.

To do this, refer to the chapter:

“Additional functions”, menu point:

Disconnect and wipe data

Packaging:

The packaging is made of environmentally friendly materials, which may be disposed of through your local recycling facilities.

Product:

Contact your municipality for information on how to dispose of your worn-out product.



The adjacent symbol of a crossed out dustbin on wheels indicates this product is subject to directive 2012/19/EU. This directive states at the end of the life this product must not be disposed of through regular household refuse but must be returned to special collection sites, recycling depots or waste management companies.

This disposal is free of charge to you.

Protect the environment and dispose of properly.

The product is recyclable, subject to extended manufacturer responsibility, and collected separately.

● **Warranty**

The product has been manufactured to strict quality guidelines and meticulously examined before delivery. In the event of product defects you have legal rights against the retailer of this product. Your legal rights are not limited in any way by our warranty detailed below.

The warranty for this product is 3 years from the date of purchase. Should this product show any fault in materials or manufacture within 3 years from the date of purchase, we will repair or replace it – at our choice – free of charge to you.

The warranty period begins on the date of purchase. Please keep the original sales receipt in a safe location. This document is required as your proof of purchase. This warranty becomes void if the product has been damaged, or used or maintained improperly.

The warranty applies to defects in material or manufacture. This warranty does not cover product parts subject to normal wear, thus possibly considered consumables (e.g. batteries) or for damage to fragile parts, e.g. switches, rechargeable batteries or glass parts.

Warranty claim procedure

To ensure quick processing of your case, please observe the following instructions:

Please have the till receipt and the item number (e.g. IAN 123456_7890) available as proof of purchase.

You will find the item number on the rating plate, an engraving, on the front page of the instructions for use (bottom left), or as a sticker on the rear or bottom of the product.

If functional or other defects occur, please contact the service department listed either by telephone or by e-mail.

You can return a defective product to us free of charge to the service address that will be provided to you. Ensure that you enclose the proof of purchase (till receipt) and information about what the defect is and when it occurred.

Service

GB Service Great Britain

Tel.: 08000569216

E-Mail: owim@lidl.co.uk

IE Service Ireland

Tel.: 1800 200736

NI Service Northern Ireland

Tel.: 0800927852

E-Mail: owim@lidl.ie

MT Service Malta

Tel.: 80062960

E-Mail: owim@lidl.com.mt

CY Service Cyprus

Tel.: 8009 4211

E-Mail: owim@lidl.com.cy

● **Simplified EU declaration of conformity**

Hereby, OWIM GmbH & Co. KG,
Stiftsbergstraße 1, 74167 Neckarsulm, GERMANY
declares that the product GATEWAY HG06339,
HG06339-BS is in compliance with Directive
2014/53/EU, 2011/65/EU and 2009/125/EC.

The full text of the EU declaration of conformity
is available at the following internet address:
www.owim.com



App-Version: 1.0.3
Firmware-Version: 1.2.12

OWIM GmbH & Co. KG

Stiftsbergstraße 1
74167 Neckarsulm
GERMANY

Model No.: HG06339 / HG06339-BS
Version: 10/2020

IAN 341809_2004

